

Case Study

Cara Caring – Tablets

Blend provided the Cara Caring team with fit for function tablets and dedicated SIM cards for fast internet connectivity without relying on Wi-Fi. Through Blend's bespoke billing platform, Cara Caring are able to keep an eye on their bills and data usage all in one place.



“The portable tablets provided by Blend gives us great flexibility in doing our work out in the community. We're able to access all the office documents we need remotely, which means we can create and update all the personal care plans and risk assessments which are essential for the wellbeing of the people we look after. We can also check important records regarding people's care, including medication records. This is vital for the safety of our service users”

– DIRECTOR
EOGHAN MORTELL

Cara Caring is an agency based in Newport providing high-quality health and care services in South Wales. The Cara Caring staff are constantly conducting field work for their training, consulting and home care services and required portable devices for staff to use on the go.

Blend provided the Cara Caring team with tablets complete with rugged cases to ensure that they withstand constant movement, and dedicated SIM cards for fast internet connectivity without relying on Wi-Fi. Blend's expert knowledge and premium partnerships with leading network providers ensured that Cara Caring were given only the best tariffs in the market and super-fast connectivity no matter the location.

The reliance of staff using data to get online ran the risk of surprise fees associated with going over set data limits. Blend's bespoke online billing platform allows Cara Caring to keep a close eye on data usage, as well as easy set-up of a data cap to warn staff when 80% of their data limit has been reached.

Blend also understood the importance of privacy and data protection concerns for the Cara Caring team and ensured that confidential information stayed private through the use of an encrypted app. In doing so, the Cara Caring team were given the peace of mind that confidential data would never fall into the wrong hands.

Cara Caring now has access to secure and reliable internet connectivity which has proven beneficial for their specific business needs. Eoghan added: “We've got secure access to our live rostering system so we can quickly make up-to-the-minute changes that ensure all our calls in the community are covered. The system has made a huge positive difference to the way we operate, and our clients benefit directly from that.”

Project Specifications



Cost savings



Local account management



Rugged devices